

Hastings Diesels Limited

CODE OF CONDUCT

While we appreciate that the majority of our customers act in a responsible manner on our trips it has come to our attention that a small number of individuals have been guilty of blatant disregard for any of the safety considerations upon which the continued use of our train depends.

We are now getting ever closer from being forced to fit 'window limiters', or worse, 'window bars' to all the door droplights. While we do not wish to spoil anyone's enjoyment on our trips we would ask that you consider your behaviour and how it may impact on the Train Owners and Operators.

1. Leaning from windows is extremely dangerous, even with the slightly reduced width of Hastings stock lineside vegetation has a long reach, and can, and does, strike the sides of even these vehicles. Trains passing on adjacent lines at high speed can approach in seconds, and even if you are not far enough out of a window to be hit, dust and other particles can be projected into flesh and eyes with inevitable consequences. There are numerous locations where lineside structures are very close to the train, and you will invariably lose any contest between your body and these structures.

(If any part of your body is projecting outside the train windows you are classified as 'leaning').

2. Arm flailing from windows is not just stupid, but downright dangerous, and **will not be tolerated; offenders will be removed from the train.**

3. We do not object to photography, but we do ask people to be sensible in how they go about this, we ask you not to act irresponsibly in pursuit of that 'ultimate picture'. As the direct result of behavioural issues on a Charity Charter recently we must insist that you do not take video footage or photographs by leaning from windows.

4. We would emphasise that we do not take kindly to people shouting, yelling, or bellowing out of windows, especially in a manner that may cause upset or distress to those on the receiving end of this behaviour. If anyone is found to be acting in this way they will be removed from the train, not necessarily at the next scheduled stop. They will also be barred from any future trips indefinitely. Several instances have been noted on Youtube, again from a recent Charity Charter of unacceptable behaviour falling into this category.

Once again we do realise that the majority of you always act responsibly, but do please 'think before you act' relating to the items mentioned above. **Persistent offenders against this code will find they may well be refused bookings on our future Tours.**

HASTINGS DIESELS LIMITED
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